

February 28, 2025

Dear Residency Candidate,

Welcome to the North East Medical Services (NEMS) Internal Medicine Residency Program!

It is my great pleasure to introduce you to our ACGME-accredited Internal Medicine Residency Program at NEMS. As a community-based program with a strong focus on primary care, we are committed to training the next generation of physicians to provide high-quality, compassionate, and culturally responsive care to diverse and underserved populations.

NEMS is a private, nonprofit Federally Qualified Health Center (FQHC) dedicated to serving low-income, immigrant, and limited-English-proficient patients. With over 82,000 patients and over 511,000 annual visits, our network of 26 clinics spans from San Francisco to San Jose, offering language-concordant healthcare in Chinese, Vietnamese, Tagalog, and Spanish. Our commitment to excellence has been recognized by the Health Resources and Services Administration (HRSA), which awarded NEMS the Health Center Quality Leader Gold Award in 2022, placing us among the top 10% of health centers nationwide.

Our residency program provides comprehensive ambulatory training across multiple NEMS sites, complemented by inpatient training at our partner hospital, AHMC Seton Medical Center, a 434-bed facility with a long-standing history of serving San Francisco and northern San Mateo County since 1893. This hybrid model ensures our residents receive robust, hands-on experience in both outpatient and inpatient settings, equipping them with the skills needed to become exceptional primary care physicians.

Our faculty members are deeply invested in resident education and bring extensive experience from academic and community-based residency programs. They provide personalized mentorship, cuttingedge training, and research opportunities, particularly in chronic hepatitis B, latent tuberculosis, and health disparities affecting immigrant communities. As part of our commitment to supporting our residents, we offer visa sponsorship and housing assistance.

At NEMS, our residents encounter a wide spectrum of medical conditions, often in advanced stages due to barriers in healthcare access and language. We seek motivated, mission-driven residents who are passionate about reducing health disparities and dedicated to serving the vibrant and diverse communities of the Bay Area.

I invite you to explore our program and join us in shaping the future of community-based internal medicine. We look forward to welcoming you to NEMS and supporting you on your journey to becoming a skilled, compassionate physician and leader in primary care.

Sincerely,

George Ishak, MD, FACP

Program Director, Internal Medicine Residency Program North East Medical Services