

September 27, 2022

Dear Residency Candidate,

Welcome to North East Medical Services (NEMS) and thank you for your interest in our Internal Medicine Residency Program. We are a newly accredited program by ACGME with emphasis on primary care. We are a community-based program with ambulatory training sites in San Francisco. Our partnering hospital is located in close proximity to our clinics in neighboring Daly City.

NEMS is the largest Federally Qualified Health Center in the United States serving the low-income Asian population, with over 67,000 patients and close to 375,000 annual visits. We offer comprehensive, language concordant health care services in Chinese, Vietnamese, Tagalog, and Spanish across 14 clinics/sites from San Francisco to San Jose. For over 50 years, we have taken pride in ensuring high quality care and outcomes for our patients. Most recently, the Health Resources and Services Administration (HRSA) recognized NEMS with the Health Center Quality Leader Gold Award in 2022, reaffirming our place among the top 10% of all health centers in the nation.

Our partnering hospital, AHMC Seton Medical Center, has a rich history rooted in community based care serving San Francisco and northern San Mateo County since 1893. Seton offers a 357-bed facility and a comprehensive range of medical specialties on both an inpatient and outpatient basis, as well as emergency and urgent care services. The hospital is also recognized for its stroke treatment and cardiovascular excellence, including STEMI certification.

We are excited to train the next generation of primary care physicians in a community based setting here in the beautiful and diverse San Francisco Bay Area. Our teaching faculty will provide an enriching training experience as many have taught in local residency programs. The faculty will help residents practice compassionately and competently as an internist caring for the underserved community. We also have faculty who are actively participating in research and community engagement to improve the care in chronic hepatitis b, latent tuberculosis and other health disparities impacting the immigrant population. We plan to offer visa sponsorship and housing assistance.

We have diverse disease pathology and often find patients presenting in advanced stages due to lack of health access and language barriers. We are looking for residents who share our mission to address and reduce health disparities in vulnerable populations in the local community.

It has been personally and professionally rewarding to practice as a primary care physician for over 17 years in San Francisco. I invite you to learn more about our program and take the next steps in joining our special health care community.

Kenneth Tai, MD

Internal Medicine Residency Program Director Vice President and Chief Health Officer North East Medical Services