IS PACE RIGHT FOR YOU?

As a NEMS PACE participant, you have access to a dedicated team of health care professionals. The care team works together to develop a comprehensive and personalized care plan to meet your unique medical, social, and emotional needs.

We serve you in your home and in the heart of San Francisco's Chinatown in our dedicated PACE Center.

Please contact us to learn more about whether NEMS PACE is right for you.



CONTACT NEMS PACE

 Main Phone Number:
 415-333-8909

 FAX:
 415-240-4352

 Toll-Free Number:
 800-508-4578

 TTY:
 711 (CA Relay) or

415-213-1973

For more information, please visit our website

www.nems.org/pace/

ADDRESS

NEMS PACE

728 Pacific Avenue, 2nd Floor San Francisco, CA 94133



NEMS complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Spanish ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (415) 391-9686 ext. 8160 (TTY: 1-800-735-2929).

Chinese 注意: 如果您使用中文,您可以免費獲得語言援助服務。 請致電 (415) 391-9686 轉內線 8160 (TTY: 1-800-735-2929)。 Vietnamese CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (415) 391-9686 ext. 8160 (TTY: 1-800-735-2929).

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NEMS PACE - Rev. 5/6/2022



Program of All-Inclusive Care for the Elderly



CONTACT US: 415-333-8909

ABOUT NEMS PACE

North East Medical Services (NEMS) is pleased to offer a Program of All-Inclusive Care for the Elderly (PACE).

PACE is a nationally recognized model of care for older adults with chronic health needs. At NEMS PACE, we cover a wide range of health and community-based services that are customized just for you. Our goal is to help you continue living safely in your home. Our care team partners closely with you and your family to coordinate care and support you in your community.

WHO CAN JOIN NEMS PACE?

- 55 years or older;
- Meet the California Department of Health Care Services (DHCS) requirement for nursing facility level of care;
- Able to live safely in the community with the help of PACE services;
- Live in the City & County of San Francisco, California



WHAT TYPE OF CARE AND **SERVICES DOES NEMS PACE** PROVIDE?

NEMS PACE is a health plan and medical team in one. We cover the same benefits as Medicare and Medi-Cal, and provide additional services when and where you need them.

AT THE PACE CENTER

We bring you to and from the Center so you can meet with your care team, enjoy the company of your peers, and receive services such as:



- Primary Medical Care
- Social Activities



- Rehabilitation Services and Exercise
- Social Work Case Management

IN YOUR HOME

We deliver supplies and provide the support approved by your care team, such as:



- Medications and Reminders
- Medical Equipment
- Caregiving and Family Support

AROUND THE COMMUNITY

We coordinate and drive you to your medical appointments, including:



 Health Services like Dentistry, **Podiatry and Optometry**



- Specialty Care such as Cardiology, **Neurology, and Ophthalmology**
- Scheduled Surgeries and Procedures
- X-rays

When necessary, we cover emergency, hospital, and long-term care services.

A dedicated geriatric team manages your health and long-term care needs.

HOW MUCH DOES NEMS PACE COST?

The cost of NEMS PACE depends on Medicare and Medi-Cal eligibility.

Medi-Cal



Medicare



- If you only have Medi-Cal, or both Medicare and Medi-Cal, PACE services are provided at no cost.
- If you only have Medicare, you will be charged a monthly premium for PACE.
- If you do not have Medicare or Medi-Cal, you can pay privately for PACE.

There are no deductibles or copayments for any drug, service, or care approved by your care team. PACE participants must receive all needed health care services, including primary care and specialist physician services (other than emergency services), from NEMS PACE or an entity authorized by NEMS PACE. You may be fully and personally liable for the cost of any unauthorized care or care received outside of the NEMS PACE network (except for emergency services).

東北行健長者照護計劃 適合您嗎?

作為東北行健長者照護計劃的參加者, 您將擁有一支專業的醫療保健團隊。 您的護理團隊將共同努力為您制定全面 並且個性化的護理計劃,以確保滿足您 獨一無二的醫療、社交、及情緒方面的 需求。

我們將會在您家及位於三藩市華埠的 行健長者照護中心為您提供護理服務。

請與我們聯繫,了解東北行健長者照護計劃是否適合您的需求。



聯繫東北行健長者照護中心

專線號碼: 415-333-8909 傳真號碼: 415-240-4352 免費專線: 800-508-4578 聽障專線 (TTY): 711 (加州轉接服務)或

415-213-1973

查詢詳情,請瀏覽我們的網址:

www.nems.org/pace/

地址

東北行健長者照護中心 (NEMS PACE) 三藩市華埠柏思域街 728號二樓

(728 Pacific Avenue, 2nd Floor San Francisco, CA 94133)



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PACE 行健 長者照護計劃

為長者提供全面的照護服務



聯繫我們: 415-333-8909

東北行健長者照護計劃簡介

東北醫療中心 (NEMS) 隆重為您介紹東北 行健長者照護計劃 (NEMS PACE) 服務。

長者全面護理計劃 (PACE) 是一種專門為 患有慢性疾病的長者而設的全國性認可 的護理模式。東北行健長者照護計劃涵蓋 了廣泛的醫療保健服務以及只為您量身 定制的社區服務。我們旨在幫助您繼續 舒適安全地在自己家中生活。我們與您 和您的家人合作,協調支持您在社區的 生活。

誰可以加入 東北行健長者照護計劃?

- 55 歲或以上;
- 被加州衛生部 (DHCS) 認證為符合資格 接受療養院護理;
- 在長者全面護理計劃協助下可以安全 地在社區生活;
- 居住在加州三藩市



東北行健長者照護計劃 提供什麼類型的護理和服務?

東北行健長者照護計劃既是一項健康計劃,同時也是一支醫療團隊!我們提供聯邦醫療保險計劃 (Medicare) 和加州醫療補助計劃 (Medi-Cal) 相同的福利,並且在需要的時候為您提供額外的服務。

在行健長者照護中心

我們帶您往返中心,讓您可以認識您 的護理團隊,享受與其他同齡人的相處 和互相陪伴,並獲取以下等等的服務:



- 基本醫療護理
- 社交活動
- 康復服務及鍛鍊
- 社工專案管理

在您家中

我們為您提供得到您的醫護團隊認可的所有醫療用品和支持服務,例如:



- 藥物及配藥提醒
- 醫療設備



• 居家護理及家庭支持

在社區中

我們與您協調並安排您醫療會診預約的接送服務,包括:



其它醫療服務,例如牙科、足科、 和驗眼/配鏡科等



- 專科護理服務,例如心臟科、 神經科、和眼科等
- 預約的手術和程序
- X光/放射科服務

當您有需要時,我們還涵蓋急診、醫院、及長期護理服務。

一支專業的老人科醫療團隊 會為您管理您的健康和 長期護理需求。

東北行健長者照護計劃的費用

您需要支付的費用取決於您是否持有聯邦醫療保險計劃及加州醫療補助計劃。

加州醫療補助計劃 Medi-Cal



聯邦醫療保險計劃 Medicare



新

- 如果您只有加州醫療補助計劃,或 同時持有聯邦醫療保險計劃及加州 醫療補助計劃,您將不需要支付任何 費用。
- 如果您只有聯邦醫療保險計劃, 您將需要交付月費。
- 如果您沒有聯邦醫療保險計劃或加州醫療補助計劃,您可以自付東北行健長者照護中心的費用。

您的醫療團隊批准的藥物、服務或護理 沒有扣除額或共付額。東北行健參加者必 須從東北行健或其授權的實體機構獲得 所有必需的醫療保健服務,包括基本醫 療保健和專科醫生服務(緊急服務除外)。 您可能需要對在東北行健醫療網絡之外 (緊急服務除外)獲得的任何未經授權的 護理或護理費用承擔全部個人責任。