

Notice of Data Security Incident
November 6, 2025

North East Medical Services (“NEMS”) is providing notification of a recent data security incident. This notice includes information about the incident, the response, and steps potentially impacted parties may take to protect against possible misuse of their information, should they feel it necessary to do so.

What Happened. On October 19, 2025, NEMS was alerted to unusual activity on its computer network and immediately began an investigation to determine the nature and scope of the event with the assistance of third-party forensic specialists. The investigation is currently ongoing.

What Information Was Involved? NEMS’ investigation is ongoing and we have not yet determined what information, if any, was impacted by this event. If we determine personal data was impacted by this event we will provide notification to the impacted individuals as required.

How Will Individuals Know If They Were Affected By This Incident? If data is determined to be impacted, NEMS will mail notice letters to potentially impacted individuals with more information regarding this incident.

What Else You Can Do. In general, NEMS encourages individuals to remain vigilant against incidents of identity theft and fraud by reviewing credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, individuals are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228.

Individuals have the right to place an initial or extended “fraud alert” on a credit file at no cost. If individuals are a victim of identity theft, they are entitled to an extended fraud alert lasting seven years. As an alternative to a fraud alert, they have the right to place a “credit freeze” on a credit report. The credit freeze is designed to prevent credit, loans, and services from being approved without consent. Pursuant to federal law, individuals cannot be charged to place or lift a credit freeze on your credit report.

Should individuals wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion
1-800-680-7289
transunion.com
P.O. Box 2000
Chester, PA 19016

Experian
1-888-397-3742
experian.com
P.O. Box 9554
Allen, TX 75013

Equifax
1-888-298-0045
equifax.com
P.O. Box 105069
Atlanta, GA 30348

Individuals can further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps to protect their personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or their state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. Instances of known or suspected identity theft should also be reported to law enforcement, the state Attorney General, and the FTC.